



Feedback Summary – 1st TPG C meeting

28th – 29th of November 2024
Ghent, Belgium

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Following the first meeting of the TPG C on QA in the 2024-2027 cycle, hosted by the Belgium Flemish Ministry of Education and Training in Ghent, on November 28-29, 2024, a feedback form was distributed to participants to gather information about the organization and content of the event.

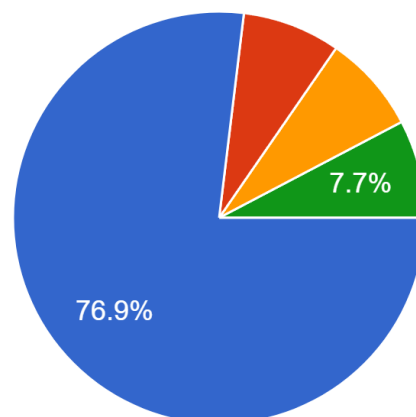
A total of 13 respondents (30.23% of participants) provided their feedback, offering valuable input for future improvements.

1. Information provided

1.1 Participant satisfaction

3. How do you rate the communication of organisational information before the meeting?

13 responses



- Information was sufficiently detailed and transmitted early enough
- Information was not sufficiently detailed but transmitted early enough
- Information was sufficiently detailed but not transmitted early enough
- Information was not sufficiently detailed nor transmitted early enough

1. Information provided

1.2. Main observation

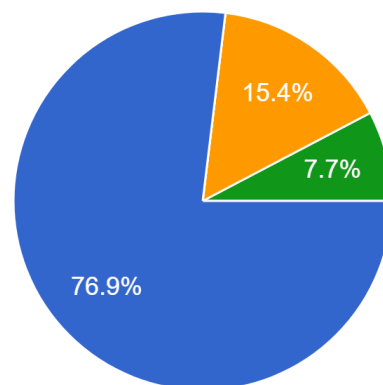
- Details on the reception weren't sufficiently shared in advance, resulting many people to miss the reception or erroneously go to the museum instead of KASK

2. Communication of information

2.1. Participant satisfaction

5. How do you rate the communication of information about the agenda and background documents before the meeting?

13 responses



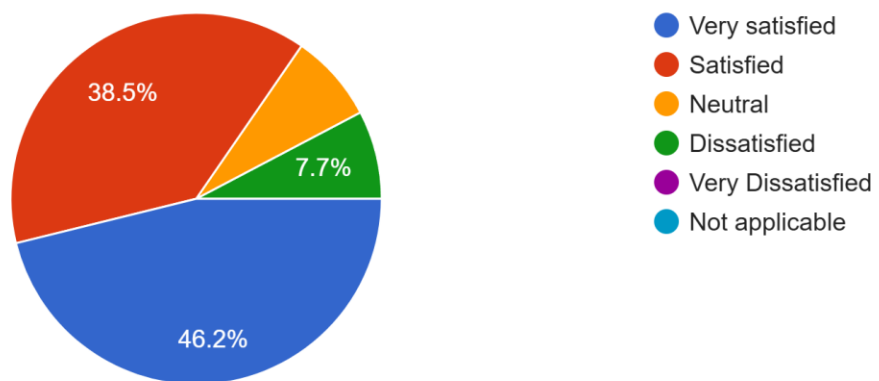
- Information was sufficiently detailed and transmitted early enough
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3. EHEA Secretariat support

3.1. Participant satisfaction

7. If the case, how satisfied were you with the support provided by the EHEA Secretariat, before the meeting?

13 responses



3. EHEA Secretariat support

3.1. Main observation

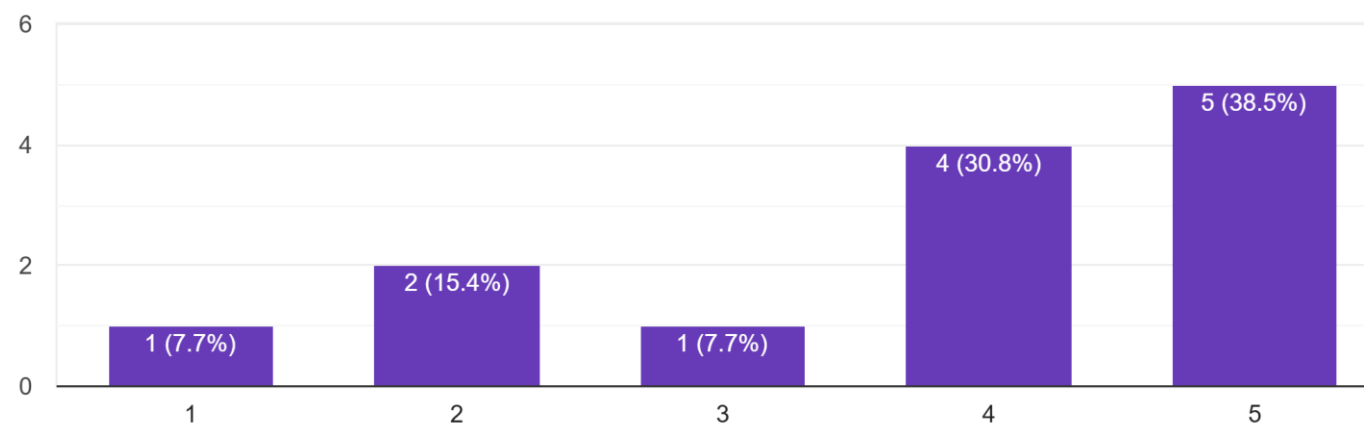
- Send the document earlier and be clearer on the location of the event - many of us went to the museum for the welcome drink as we got lost in the multiple versions of the agenda we received from the secretariat

4. Meeting venue and its facilities

4.1. Participant satisfaction

9. How do you rate the meeting venue and its facilities?

13 responses



4. Meeting venue and its facilities

4.2. Main observation

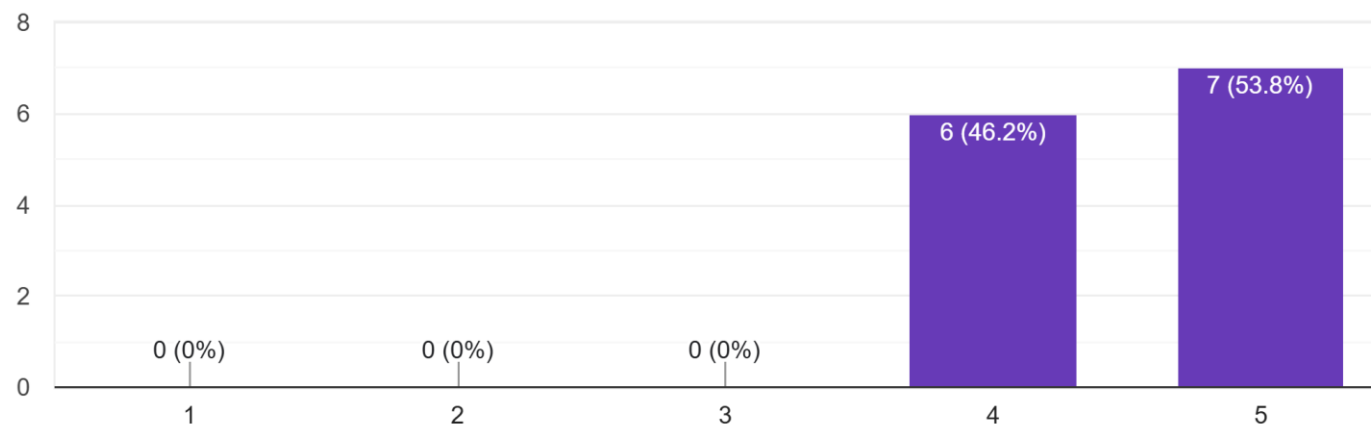
- The sound was awful and the screen too small. There should have been more mikes - the co-chairs were running in the room;
- The room was cold with poor acoustics and screen too far for slides to be readable;
- The meeting room was not really sufficiently equipped (mics, speakers) for such a large group. Basics like power outlets were not sufficient.
- Sound quality for communication with online speakers was poor.

5. The meal offered

5.1. Participant satisfaction

11. How do you rate the meal(s) offered at the meeting?

13 responses



5. The meal offered

5.1. Main observation

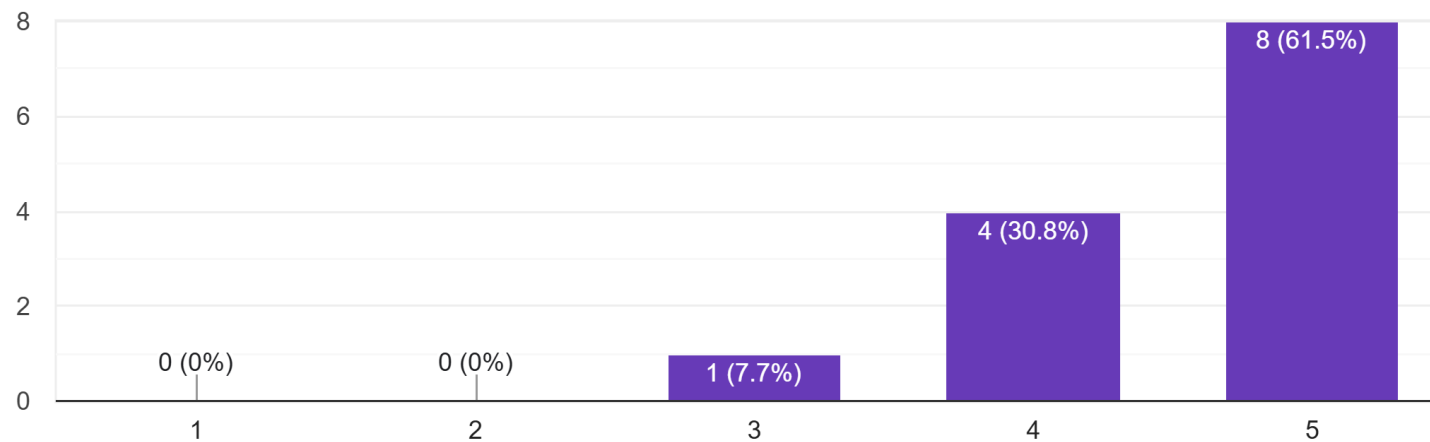
- The restaurant on the second was too far, it would have been easier to do it in the room as the day before

6. Coffee breaks

6.1. Participant satisfaction

13. How do you rate the coffee break(s) offered at the meeting?

13 responses

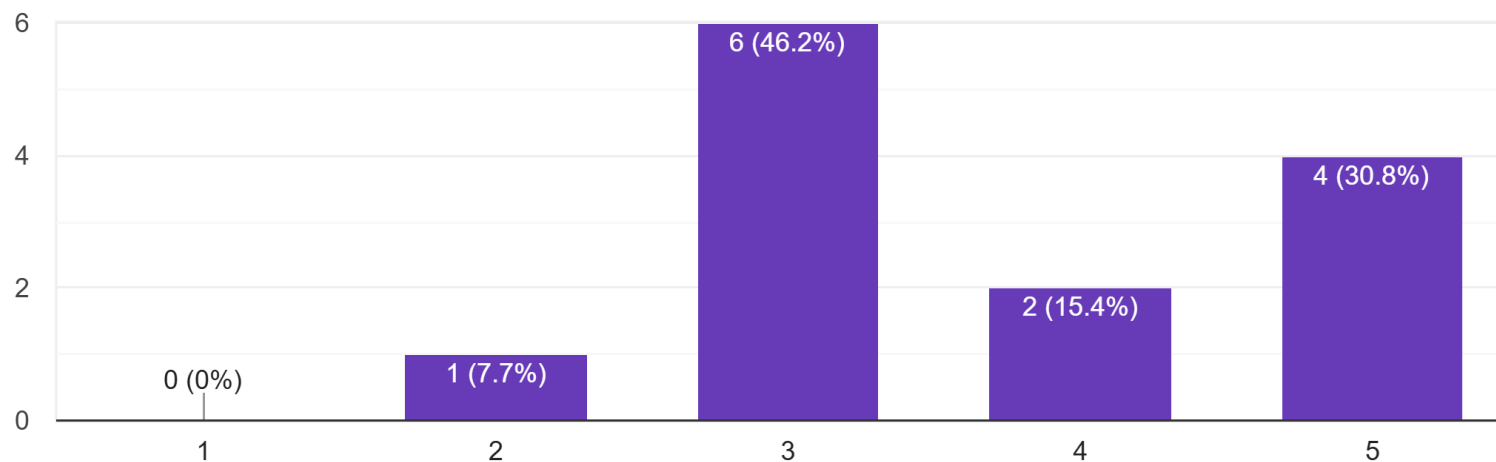


7. Social

7.1. Participant satisfaction

15. How do you rate the social activities organised during the meeting?

13 responses



7. Social

7.2. Main observation

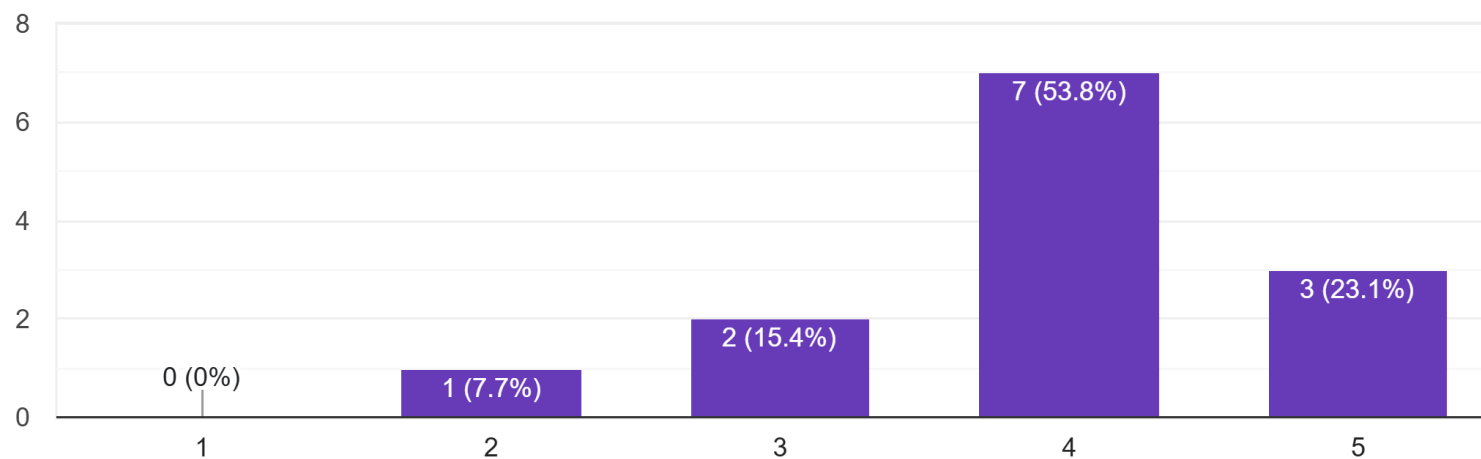
- It was unfortunate that only three participants attended the museum visit. Maybe next time, the activity should be scheduled for the first day of the meetings.

8. Agenda

8.1. Participant satisfaction

17. How satisfied were you with the agenda of the meeting?

13 responses



8. Agenda

8.2. Main observation

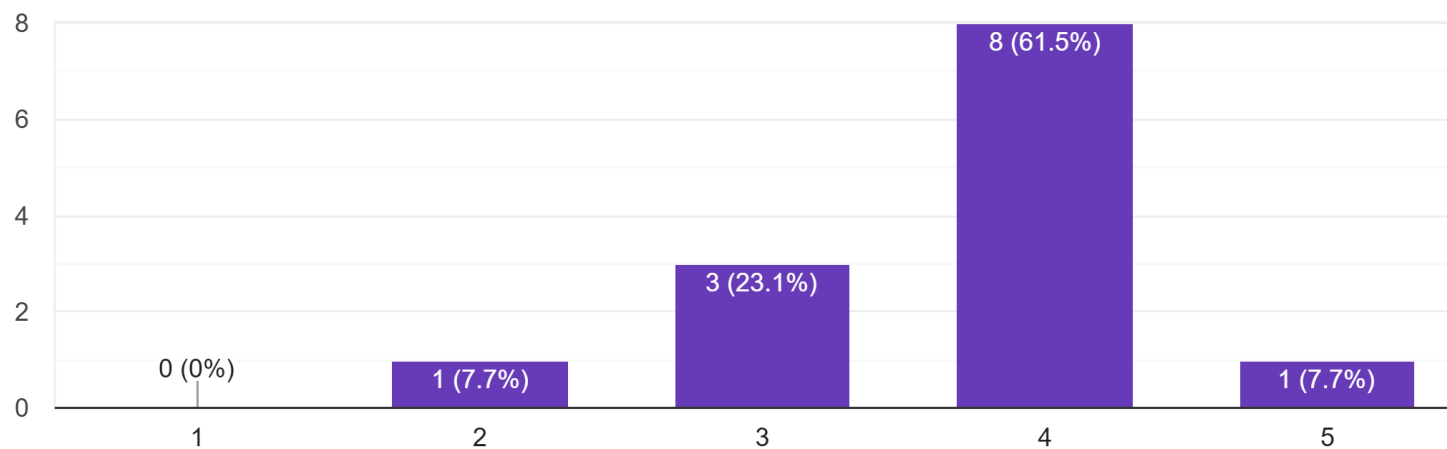
- There should be more time for discussion in small groups, that was the most interesting part of the meeting (the breakout on digitalisation)
- The topic of the "Work Plan 2025-2027" should have been allowed to be discussed in more detail (e.g. including breaks, world cafe style...).

9. The usefulness of the sessions

9.1. Participant satisfaction

19. How do you rate the sessions in terms of usefulness?

13 responses

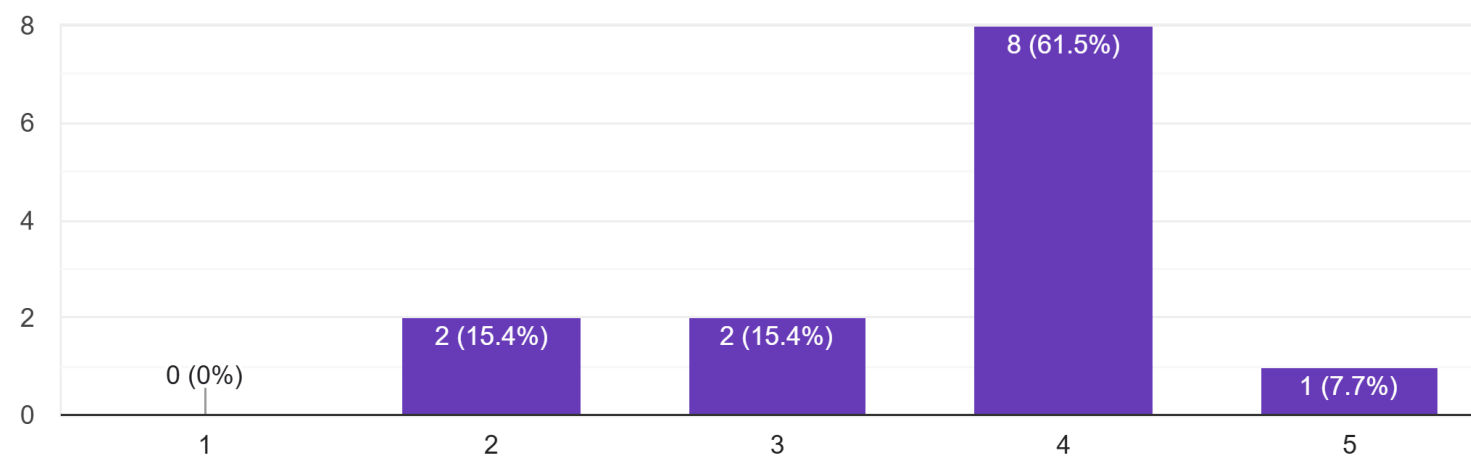


10. Session efficiency

10.1. Participant satisfaction

20. How do you rate the sessions in terms of effectiveness?

13 responses



11. Most valuable aspects

- Having the change of participating in person in the exchanges and interacting with other actors;
- Personally enjoyed digitalization of QA processes and Quality Assurance to foster academic integrity;
- The part about digitalization and ESG;
- To discuss priorities for the next period;
- Discussion on the ESG revision and role of the TPG.

12. The least valuable aspects

- Too much passive transmitting of information;
- A bit too many external presentations.

13. General remarks

- We could consider having two face-to-face meetings each year. With just one meeting, the group tends to become a bit scattered . By having two meetings, we can explore fewer topics in depth during each session;
- When discussing the digitalization of QA processes, it is essential to emphasize compatibility and prioritize interoperability;
- More small groups discussions;
- Try to get the people participating motivated and active to contribute to the topics and plans for TPG C.



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Thank you!